

Accuracy of captioning varies by station with some being partly or mostly unintelligible. Some stations caption news too fast, not pacing the lines or phrases with the speakers, expecting the viewers to be speed readers! News is usually pre-recorded and the weather portion and interviews or portions from the field are not captioned. Placement of cc often interferes with important portions of printed info on the screen, covering names and titles of speakers or other explanatory info, covering the info crawling across the bottom of the screen. Of particular concern is that cc covers emergency announcements from the Nat'l Weather Svc. On one of our TVs, in order to turn the CC off so we can read the info, we have to go to a blue-screen menu and miss everything!

I had never realized how much I missed or misunderstood without captions! TI have had a progressive hearing loss for nearly 40 years, and they are a blessing to me, and to my granddaughter, who was born deaf. To truly understand how important captions are, one must first try watching TV or a movie without the sound, or with the volume just below the individual's level of discrimination. Thank you, and thank you again for providing the rules that enable us to again enjoy televised entertainment!

My best regards and God's blessings on your endeavors.

Jenni Tiziani